



# World Elder Abuse Awareness Day

15<sup>th</sup> June 2011

 NCPOP

NATIONAL CENTRE FOR THE PROTECTION OF OLDER PEOPLE (NCPOP)



## Report from the National Centre for the Protection of Older People

**Dr. Attracta Lafferty  
Centre Director (Associate)**



Feidhmeannacht na Seirbhíse Sláinte  
Health Service Executive

# National Centre for the Protection of Older People



NATIONAL CENTRE FOR THE PROTECTION OF OLDER PEOPLE (NCPOP)

- Established in October 2008
- Officially launched in November 2009
- Constitution and governance
  - Board of programme directors
  - Team members
  - Centre staff
  - International advisory panel
  - User group
  - HSE management group
  - HSE steering group

# Role of the NCPOP

‘To create a knowledge base of Irish and international research on the occurrence, prevalence, detection and response to the abuse of older people’

- Collaborate and work in partnership with the HSE and key stakeholders involved in the protection of older people.
- Develop partnerships with the financial, legal, health and social care sectors
- Develop national and international collaborations with leading researchers in the field of elder abuse
- Compile and develop an accessible database of research, education and training resources
- Contribute to policy development for the protection of older people

# NCPOP Reports



NATIONAL CENTRE FOR THE PROTECTION OF OLDER PEOPLE (NCPOP)

UCD DUBLIN  
NATIONAL CENTRE FOR THE PROTECTION OF OLDER PEOPLE (NCPOP)  
Review 1, November 2009  
**Public Perceptions of Older People and Ageing: A literature review**

HE  
Hedersbacha na Seirbhíse Áilim, Health Service Executive

NCPOP  
National Centre for the Protection of Older People

UCD DUBLIN  
NATIONAL CENTRE FOR THE PROTECTION OF OLDER PEOPLE (NCPOP)  
Study 1, November 2009  
**Constructing Ageing and Age Identity: A case study of newspaper discourses**

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NCPOP  
National Centre for the Protection of Older People

UCD DUBLIN  
NATIONAL CENTRE FOR THE PROTECTION OF OLDER PEOPLE (NCPOP)  
Review 2, November 2009  
**Public Perceptions of Elder Abuse: A literature review**

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Hedersbacha na Seirbhíse Áilim, Health Service Executive

NCPOP  
National Centre for the Protection of Older People

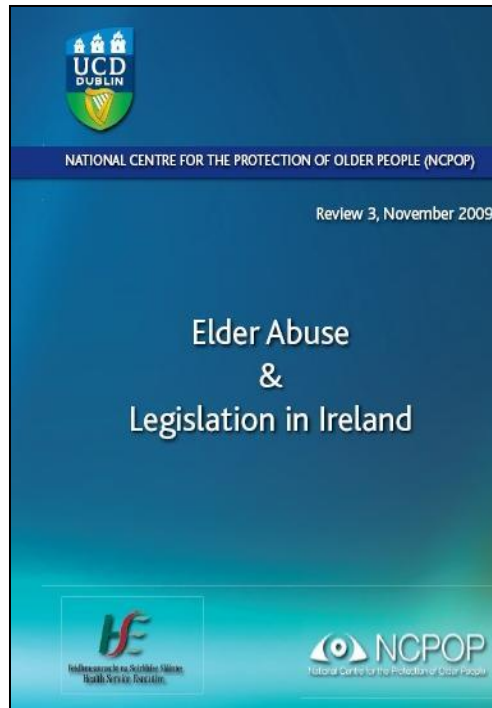
UCD DUBLIN  
NATIONAL CENTRE FOR THE PROTECTION OF OLDER PEOPLE (NCPOP)  
**Examining newspaper reports of care in an Irish nursing homes: A discursive analysis**

HE  
Hedersbacha na Seirbhíse Áilim, Health Service Executive

NCPOP  
National Centre for the Protection of Older People

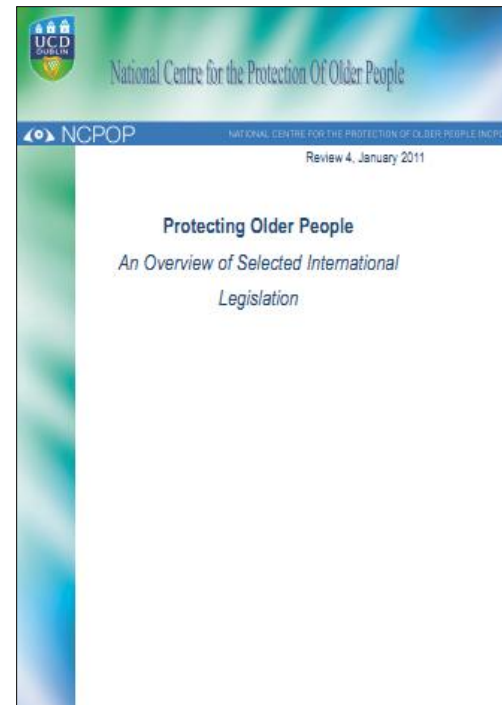


# NCPOP Reports



## Irish Legislation

## International Legislation



# National Study of Elder Abuse and Neglect

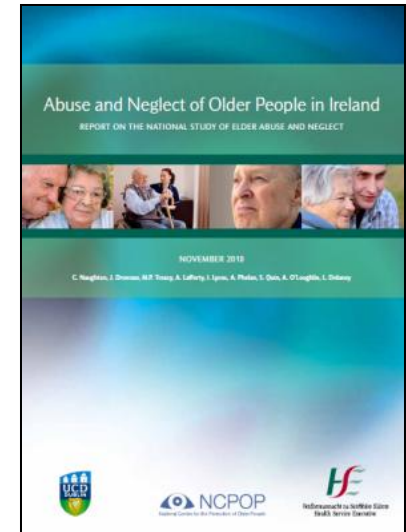
## Study Objectives

- Prevalence of overall abuse & individual types of abuse in the *previous twelve months*, perpetrated by people in a position of trust and the wider community, and strangers
- Prevalence of overall and individual types of abuse *since the age of 65 years* perpetrated by people in a position of trust and the wider community.
- Risk profile of older people who experience mistreatment
- Profile of perpetrators
- Impact & responses

# National Study of Elder Abuse and Neglect

## Methodology

- Face-to-face interviews with 2,021 older people
- All interviews were conducted in private
- Total household calls n=5658
- 83% response rate
- Questionnaire examined:
  - Socio-demographics
  - Social support
  - Health and functional status
  - Incidences of financial, physical, psychological and sexual abuse, and neglect
  - Impact and reporting of mistreatment
  - Perpetrator characteristics



# National Study of Elder Abuse and Neglect

## Main Findings

- Prevalence of mistreatment in previous 12 months was **2.2 %** or **10,201** older people
- Types of mistreatment
  - Financial abuse 1.3%
  - Psychological abuse 1.2%
  - Physical abuse 0.5%
  - Neglect 0.3%
  - Sexual abuse 0.05%
- Prevalence of mistreatment since 65 years of age was **4%** or **18,764** older people



# Managing elder abuse in Ireland: The Senior Case Worker's experience

## Aim and Objectives

- To examine the Senior Case Workers' experiences in managing cases of elder abuse
- To examine the challenges and dilemmas faced by Senior Case Workers in managing cases of elder abuse and how these are overcome.
- To identify good practice in the management of elder abuse cases, as perceived by the Senior Case Workers.
- To identify priorities for future service development

## Approach

- Extensive literature review
  1. Prevention, identification and management of elder abuse
  2. Responses to elder abuse internationally
- Face-to-face interviews with Senior Case Workers

# Older people's experiences of mistreatment and abuse

## Aim and Objectives

- To increase knowledge and understanding of abuse and mistreatment as experienced by older people in Ireland
- To examine the extent and impact of abuse on older people and on their families
- To examine the decision-making pathways and forms of action taken by older people in response to the abuse.
- To explore the coping strategies older people adopt to deal with the abuse.
- To identify the support needs of older people who have experienced abuse.

## Approach

- Comprehensive literature review
- Feasibility study
- In-depth interviews with older people who have experienced abuse
- Recruitment through the Senior Case Workers

# Survey of staff-resident interactions and conflicts in residential care settings for older people

## Aim

- To obtain a baseline measurement of the extent of the problem of mistreatment and neglect in residential care settings as reported by nursing and care staff

## Objectives

- To measure the extent to which nursing and care staff working in residential care settings for older people:
  - Experience conflict with residents
  - Observe potentially neglectful or abusive behaviours towards residents.

## Approach

- Sample of residential care settings
- Nursing and care staff
- Survey approach
- Anonymous self-completed questionnaire

# NCPOP studies

- Critical review of elder abuse screening tools
- Review of national and international responses to elder financial abuse

# NCPOP Dissemination Activities

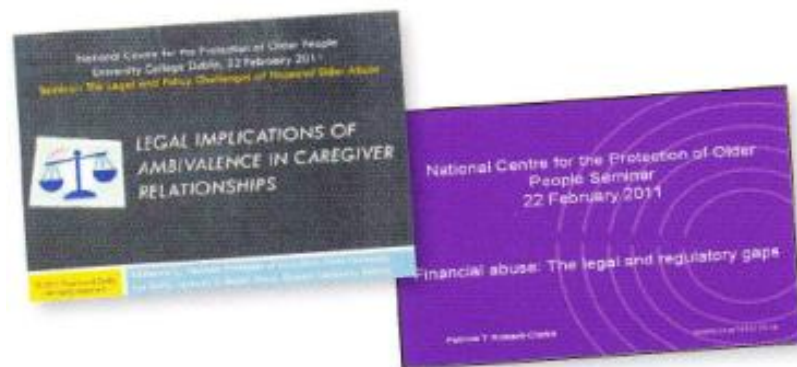
## ■ NCPOP Seminar Series

### October 2010

- Understanding financial abuse of older people  
Dr. Attracta Lafferty, NCPOP
- Complaints by older people against financial institutions  
Mr. Conor Cashman, Financial Service Ombudsman's bureau

### February 2011


- Legal implications of ambivalence in caregiver relationships  
Prof. Katherine Pearson, Elder Law and Consumer Protection Clinic, Pennsylvania State University
- Financial Abuse: the Legal and Regulatory Gaps  
Ms. Patricia Rickard-Clarke, Law Reform Commission





# NCPOP Dissemination Activities

## NCPOP Newsletter



### NATIONAL CENTRE FOR THE PROTECTION OF OLDER PEOPLE NEWSLETTER

Issue 3 Spring 2011

**NCPOP**  
NATIONAL CENTRE FOR THE PROTECTION OF OLDER PEOPLE (NCPOP)

Welcome to the third newsletter from the National Centre for the Protection of Older People (NCPOP) which is designed to keep you up to date with the activities of the Centre.


#### National Study of Elder Abuse and Neglect

**Abuse and Neglect of Older People in Ireland - Report on the National Study of Elder Abuse and Neglect** was launched by the Minister for Older People and Health Promotion, Ms. Anne Brady T.D. in UCD on Monday 9th of November 2010. Speakers included:

- Dr. Corina Naughton, University College Dublin
- Prof. Karl Pillemer, Cornell University, New York

The launch was well attended by health and social care professionals, members of the financial services and legal professions, academics, community groups and older people. The event received excellent coverage in regional and national newspapers. Dr. Naughton, who was lead researcher on the project, was interviewed on regional and national radio and appeared on Ireland AM on TV to discuss the report findings.

The full report, summary report, auxiliary documents along with video recordings of the presentations, interviews and photos are available for download at [www.ncpop.ie](http://www.ncpop.ie)



Dr. Anne Brady T.D. and Dr. Corina Naughton UCD

#### Seminar Series 2010

The last seminar of the 2010 series addressed financial elder abuse. The seminar was well attended and generated a very good discussion on financial elder abuse.

Speakers included:

- Dr. Mervyn Lafferty, Centre Director (Research), NCPOP also presented on Understanding Financial Abuse of Older People
- Mr. Ewan Cashman, Senior Investigator, Financial Services Ombudsman who presented on Complaints by Older People against Financial Institutions


**NCPOP**  
NATIONAL CENTRE FOR THE PROTECTION OF OLDER PEOPLE (NCPOP)

#### Seminar Series 2011

The first of the 2011 seminar series was held on 22nd February at UCD with a seminar entitled: *The Legal and Policy Challenges of Financial Elder Abuse*. Prof. Katherine Pearson, Pennsylvania State University, presented on *The Legal Implications of Ambulance in Caregiver Relationships*. Commissioner Patricia Richard Clarke, The Law Reform Commission, presented on *Financial Abuse: The Legal and Regulatory Gaps*.

The seminar was extremely well attended by financial and legal representatives as well as attendees from the health and social care sector and generated much debate. Presentations and video recordings are available to download from [www.ncpop.ie](http://www.ncpop.ie).

Please keep an eye on the NCPOP website for information on upcoming seminars.



#### World Elder Abuse Awareness Day (WEAAD)

NCPOP will mark WEAAD on 15th June 2011 by co-hosting an event with the HSE and INPEA on the UCD campus. Please check www.ncpop.ie for further details or email us at [ncpop@ucd.ie](mailto:ncpop@ucd.ie) to be placed on our mailing list.

#### Graduate Certificate in the Management of Elder Abuse

**NEW**

UCD School of Nursing, Midwifery & Health Systems is now offering a new multi-disciplinary course of study focusing on the management of elder abuse. The course aims to develop and enhance practitioners' work with older people in the domains of elder abuse. All aspects of elder abuse, including detection, reporting, investigating, caring for victims and prevention of elder abuse will be covered.

Triplicate: Dr. Amanda Phelan, School of Nursing, Midwifery & Health Systems, Health Sciences Centre, University College Dublin, Belfield, Dublin 4

Tel: +353 (0)1 7166447 Email: [amanda.phelan@ucd.ie](mailto:amanda.phelan@ucd.ie)

#### Recent Publications

- The Law of Financial Abuse and Exploitation*, edited by Katherine Pearson and Ewan Cashman, George T. Siroc Company Inc. - Philadelphia, 2011
- Elder Abuse in Europe*, by Marie van Tilburg, Kristin Janssens, Wilma Schreuders and Norine Theunissen, July 2010

#### Website

Don't forget to log onto our website at [www.ncpop.ie](http://www.ncpop.ie) for updates on NCPOP events, access to professional journals, video presentations, the latest on elder abuse in the national press media and much more!

#### HSE - Open Your Eyes


The winners of the HSE elder abuse short film competition, *Open Your Eyes - Open Your Lids*, were announced in January 2011.

- Una Mulvihy from Donabally in Cork and Bernard O'Flaherty from Mullingar, Co. Wickhamart, entered as a team and won the first prize in the general category.
- The Derronwood from Droichead, Co. Louth, who entered *Survivors* IT won the first prize in the education category.

The winning films can be viewed on the HSE website [www.hse.ie](http://www.hse.ie)

- Open Your Eyes to Elder Abuse in Your Community, HSE Limerick 2010**. This DVD, which was launched in UCD at an event co-ordinated by NCPOP on World Elder Abuse Awareness Day, raises awareness of elder abuse within community settings. Different types of abuse are portrayed to help the viewer identify behaviour which may be abusive. To request a copy contact [info@hse.ie](mailto:info@hse.ie) or telephone 1850 70 7000.
- Open Your Eyes - HSE Elder Abuse Services 2009, HSE May 2010**. This report gives an update on developments on the HSE elder abuse service, it outlines current structures and provides evidence in relation to elder abuse referrals to the HSE in 2009. It can be downloaded from [www.ncpop.ie](http://www.ncpop.ie)

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### Concerned about Elder Abuse?


If you are concerned about elder abuse call the HSE Information Line:


## 1850 24 1850

The HSE Information Line is open Monday to Saturday from 9am to 5pm. This service will provide you with details of the HSE staff in your local area that can assist you.



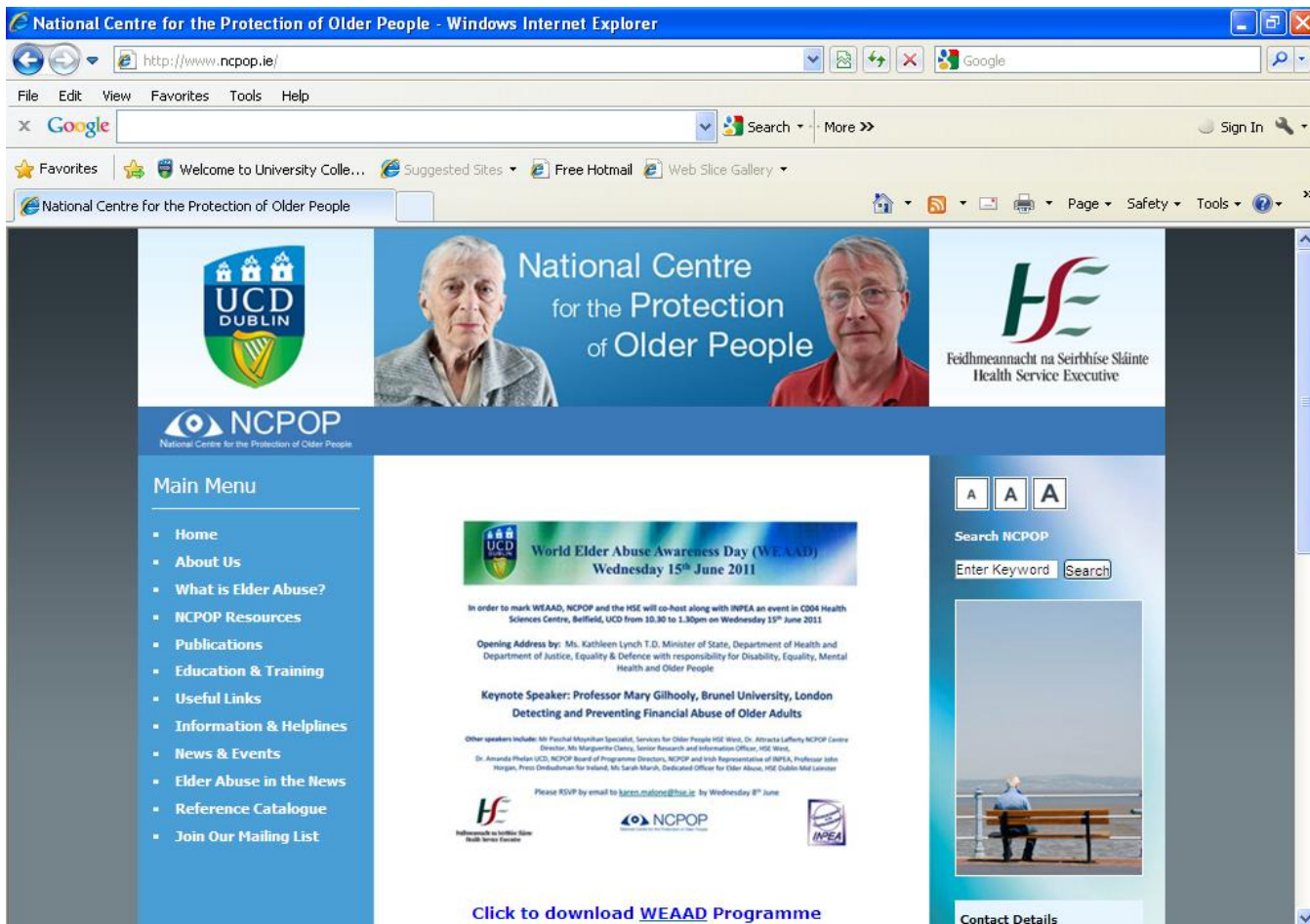
**Heilweppasá na Seirbhíse Sláinte**  
Health Service Executive

  
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# NCPOP Dissemination Activities

## NCPOP Website [www.ncpop.ie](http://www.ncpop.ie)



The screenshot shows a Windows Internet Explorer browser window displaying the NCPOP website. The browser's address bar shows the URL <http://www.ncpop.ie/>. The website header features the UCD Dublin logo, the NCPOP logo, and the Health Service Executive (HSE) logo. The main content area is titled "National Centre for the Protection of Older People" and features a banner for "World Elder Abuse Awareness Day (WEAAD) Wednesday 15<sup>th</sup> June 2011". The banner text includes: "In order to mark WEAAD, NCPop and the HSE will co-host along with INPEA an event in C004 Health Sciences Centre, Belfield, UCD from 10.30 to 1.30pm on Wednesday 15<sup>th</sup> June 2011. Opening Address by: Ms. Kathleen Lynch T.D. Minister of State, Department of Health and Department of Justice, Equality & Defence with responsibility for Disability, Equality, Mental Health and Older People. Keynote Speaker: Professor Mary Gilhooly, Brunel University, London Detecting and Preventing Financial Abuse of Older Adults. Other speakers include: Mr Pádraig MacFhionn Specialist, Services for Older People HSE West, Dr. Atracta Lafferty, NCPop Centre Director, Ms Margaretta Clancy, Senior Research and Information Officer, HSE West, Dr. Amanda Phelan UCD, NCPop Board of Programme Directors, NCPop and Irish Representative of INPEA, Professor John Hogan, Press Officer/Spokesman for Ireland, Ms Sarah Marsh, Dedicated Officer for Older Abuse, HSE Dublin Mid Leinster. Please RSVP by email to [karen.malone@hse.ie](mailto:karen.malone@hse.ie) by Wednesday 8<sup>th</sup> June." The website also includes a "Main Menu" with links to Home, About Us, What is Elder Abuse?, NCPop Resources, Publications, Education & Training, Useful Links, Information & Helplines, News & Events, Elder Abuse in the News, Reference Catalogue, and Join Our Mailing List. A search bar is visible on the right side of the page.

[Click to download WEAAD Programme](#)

[Contact Details](#)

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